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Join one of the lighting industry's most progressive technology companies and enjoy the incredible quality of life in Colorado! Lighting Analysts, Inc. (LAI) is a developer of technical analysis software tools for the prediction lighting performance in interior and exterior environments, including daylight simulation (www.agi32.com, www.elumtools.com). We are located in Littleton, Colorado, a Denver suburb, snuggled up against the foothills of the Rockies. Our office is literally minutes from incredible cycling (mountain and road) and an hour from world class skiing/riding.

Employees at LAI enjoy working in a casual small company environment yet have global impact in the development, sales, and support of software programs recognized worldwide. LAI offers competitive compensation and benefits as well as numerous opportunities not seen in larger corporate environments. We are a fun, healthy and dedicated group and search for like minded individuals to join us in our journey.

Interested individuals please contact Dave Speer (<u>dave@agi32.com</u>) with resume and enthusiasm!

Customer Care Technician

Applicants for the position of Customer Care Technician should be friendly and easy going with personality to communicate caringly, yet accurately with software users. Applicants must possess excellent computer literacy (MS-Windows environments), command strong verbal and written communication skills and have an eager willingness to learn. An aptitude for problem solving is a must. An understanding of the basic operations of Autodesk Revit is expected. LAI will train the successful candidate in the basic principles of illumination engineering.

Responsibilities will include:

- Verbal, written and video contact with software users
- Trouble shooting customer software issues
- Contribution to online materials
- Software testing

Working hours are the standard business 40 hour work week. Competitive benefits provided with salaried compensation commensurate with skills and experience.