



## **PART-TIME INTERNSHIP OPPORTUNITIES**

Trailhead Networks is an IT Service Provider that delivers fast and reliable IT Support and Computer Services to small businesses in Grand Rapids and the greater West Michigan area. We offer technology solutions that include IT Consulting, Cloud Solutions, Business Disaster Recovery, Network Design and Implementation, and Help Desk Support.

### **IT Support Interns**

We're looking for part-time IT Support Interns to join our team. You'd be working on things like general help desk support, setting up new workstations, troubleshooting printers, adding users, Internet connectivity, troubleshooting software, and all of the things you'd expect small businesses need to keep their network and workstations running smoothly. You'd also gain valuable experience using the PSA and RMM tools our industry relies on.

### **Qualifications**

We're looking for people who love tech and have great problem solving skills. We expect you to be working on an IT related degree (major or minor).

Communication skills are very important to us. You need to be able to speak to all levels of users avoiding tech-speak at all costs. Clear and concise writing skills are essential for effective documentation.

Lastly, we're looking for interns that possess a strong work ethic and are committed to serving others.

\$15.00 per hour. Part-time, flexible work hours available Mon-Fri, 7am to 7pm.

Interested? Please submit a resume and cover letter to Kim Lauber at [kiml@trailheadnetworks.com](mailto:kiml@trailheadnetworks.com). No phone calls please.

Trailhead Networks  
1000 Front Ave NW  
Grand Rapids, MI 49504  
[www.trailheadnetworks.com](http://www.trailheadnetworks.com)