

Field Technician

RGA Tech Support is a service company based out of Grand Rapids, Michigan that assists those seeking support with technology. Our mission is to offer an effective, safe, and intimidation free opportunity to grow one's understanding with today's ever-changing world of technology.

The Field Technician will go on service calls to assist individuals with a variety of personal technology needs. If you are the go-to "tech guy" (or girl) for your friends and family, this is the job for you!

Primary Responsibilities include but are not limited to:

- Technology set up / installation
- Technology shopping assistance
- Computer, laptop, printer, and mobile device support
- Technology tutoring / instruction
- WiFi system installation and updating
- Providing superior customer service when interacting with clients
- Educating clients regarding their technology in order to empower them for future use

Requirements

- High School Diploma
- Self starter
- Professional attitude and positive work ethic
- Superior communication skills
- Proficient a variety of areas of personal technology
- Ability to handle all client situations with patience and professionalism
- Superior problem-solving skills

What's in it for you?

We're growing very quickly and need people excited about joining the team. So, if you're ready to push your comfort level, learn something new every day, and be part of building a business, come join the fun. We offer the following:

- Competitive Pay and Incentives
- Opportunities for self-development and career progression
- Flexible Hours and Scheduling

To apply for this position, please submit a resume and cover letter stating why you think you are right for the job to info@rgatechsupport.com. For more information about the company or any questions, visit our website rga-tech.com or give us a call 616-916-2569.